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Warranty Statement

Rolls Incorporated is experienced in the manufacturing of rollers in a vast range of industrial applications. Rolls Incorporated's products are manufactured from high grade materials with traceability and inspection procedures being applied at all stages.

While we are confident that our rolls will be delivered free of all manufactures or material defects, we will replace, free of charge, any roll that has said defect if notified of the defect with in one (1) year of its delivery date. This warranty is limited to the replacement or repair of the defective roller only, and does not include any additional liabilities whatsoever.

Recover orders done on a three (3) day or five (5) day rush basis are not covered by this warranty. Although Rolls Incorporated strives to always make every roll to only the best quality standards, when such quick turns are requested certain steps have to be skipped. Therefore we cannot warranty any defects that might arise.

Rubber covered rollers are relatively soft components which may be damaged if mishandled or installed incorrectly. Equally, rubber covered rollers are inevitably subject to wear. Even though we strive to give you the best roll we can based on the application environment, we cannot give specific warranties for life-expectancy of the rubber cover.

This warranty is void if the rolls are modified by you or another party (e.g. regrinding, resurfacing, filing, lathing etc.) in any manner that results in any change in their original specifications from Rolls Incorporated.

Should it be necessary to return a roll due to a defect, please contact one of our sales engineers or helpful customer service representatives. This will ensure that all the proper steps will be followed to correct the roll.

Covering North America Since 1968